

Consultation Booklet

PROPOSALS FOR REGIONAL SERVICE IMPROVEMENT IN THE DELIVERY OF ADULT MENTAL HEALTH SERVICES; USERS AND CARERS AS STAKEHOLDERS

This booklet should be used for responses to the above consultation. Please fill in this pdf document and submit it by the email button above (boxes can be expanded as required). You cannot save data typed into this form. Please print your completed form if you would like a copy for your records.

The closing date for submissions is Friday April 9th, 2010.

Question 1; Do you agree with the proposal to develop a regional user and carer forum to support the Board and the Agency's efforts to involve users and carers in the design and delivery of adult mental health services?

Yes/No

Please comment on your response.

Question 2; How should the Board and Trusts develop and deliver capacity building training for Users and Carers representatives?

Question 3; How would you propose to ensure full user and carer participation in commissioning and Trust management structures?

Question 4; Do you agree that participation in the recruitment of relevant staff grades is a priority and if so, which posts would be most appropriate?

Question 5; Can you please comment on the proposal to establish, within each Trust (where such is not the case), a user and carer forum formally recognised by the Trust as representing the views of users and carers?

Question 6; The document proposes that involvement in training for staff should be a priority for local user and carer fora. Do you agree or what other priorities do you think such fora should have?

Question 7; Do you have any suggestions about the development of common processes and systems for the payment of travel and other reasonable expenses to enable service user and carer participation in these activities AND the development of proposals for the payment of users and carers when they participate in service reviews, in-depth monitoring exercises or other quality assurance processes?

Please include any other views you may have below.

Responses should be submitted by **April 9th 2010** and addressed

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