

Dear Sir/Madam,

We would like your help...

A review of communication support services/interpreting services for people who are deaf or hard of hearing across Northern Ireland was held and recommended that:



“a sign language service for deaf and hard of hearing people should be provided to everyone who needs it”



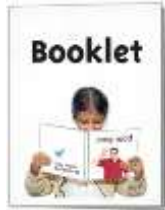
The Health and Social Care Board (HSCB) set out to make sure that in the future, we provide high quality interpreting services which are better and more accessible for people who use the services.



The HSCB then looked at the best way to provide the services to make sure everyone in Northern Ireland had the same access to the services. The HSCB then decided that the best way was for the Business Services Organisation to provide the service.



We have enclosed a report which explains about the review which was carried out, the research we have done, the issues we have found and what we plan to do about these issues.



Please take some time to read this report, and let us know what you think.

If you think there are other people who should read the report, please feel free to ask them to reply as well.

How can I respond?

There are a number of ways that you can tell us what you think and these include:



ONLINE at
www.hscboard.hscni.net/get-involved/consultations



BY E-MAIL TO: rcssr@hscni.net

IN WRITING TO:



RCSSR Consultation,
Social Care and Children's Directorate,
Health and Social Care Board,
12-22 Linenhall Street,
Belfast BT2 8BS

Alternative Formats

Any request for the document in another format or language will be considered.



All of the reports and questionnaires are available to download from the Health and Social Care Board website which is

<http://www.hscboard.hscni.net/get-involved/consultations/> and can be sent by email or post.

If you require a printed copy of the report or you need the information in a different format, please telephone: **02895 362 275**

Text Relay: **2895362275** prefix with 18001 for Text Relay

or email us as follows: **rcssr@hscni.net**

The consultation will last for 13 weeks and will end at 5pm on Monday 5th September 2016

What happens after the consultation?



At the end of the consultation period, the Health and Social Care Board will read all the responses and use them to create a report.

This final report will be written and put on the HSCB website. The findings from this piece of work will help us to carry out work on the recommendations.

I look forward to receiving your views on this important piece of work.

Yours sincerely

A handwritten signature in purple ink that reads 'Fionnuala McAndrew'.

Fionnuala McAndrew
Director of Social Care and Children
Health and Social Care Board
12-22 Linenhall Street
Belfast
BT2 8BS