



Workflow Walkthrough Videos and Q&A's

HSCNI staff must create an account on the Epic User Web to access the videos and Q&A's

••• [Create HSCNI staff account here](#) •••

- HSCNI staff should register using their (**hscni.net**) email address. The process should be completed within 24-48 hours. For help you can follow our [step by step guide](#).
- Please do not share any screen shots or content due Epic's Intellectual Property rights.
- When your account has been activated you can access all links listed below.

Step 1: It will be helpful if you watch [Session 1 video](#) for a bird's-eye view demo which showcases some of the workflows HSC staff might use to support a patient as they travel through the system, from requesting an initial appointment, to discharge and after-care following surgery, and many points in between.

Step 2: Find out more about how encompass will transform the delivery of health and social care in NI by watching any of the other videos listed below. You may wish to focus on videos that are relevant to your specialty.

Workflow Walkthrough Sessions Videos, Q&A's and (Temporary Transcripts *)			
1	Programme Orientation Week Kick-off and Demonstration	Video	Q&A
2	Patient and Service User Engagement Breakout	Video	Q&A
3	Emergency and Urgent Care Breakout	Video	Q&A
4	Acute Nursing Breakout	Video	Q&A
5	Outpatient Clinic Breakout	Video	Q&A
6	Social Care Breakout	Video	Q&A
7	Consultant Breakout	Video	Q&A
8	Cardiology Breakout (Invasive and Non-Invasive)	Video	Q&A
9	PAS and Outcomes Breakout	Video	Q&A
10	Pharmacy Revenue and Logistics Breakout	Video	Q&A
11	Maternity Breakout	Video	Q&A
12	Clinical Coding Breakout	Video	Q&A
13	Child Health Breakout	Video	Q&A
14	Medicines Use and Optimisation Breakout	Video	Q&A
15	GP and External Organisations' Interaction with Epic Breakout	Video	Q&A
16	Allied Health Professions (AHP) Breakout	Video	Q&A
17	Perioperative and Anaesthesia Breakout	Video	Q&A
18	Population Health Breakout	Video	Q&A
19	Mental Health Breakout	Video	Q&A
20	Community Nursing and Community AHP Breakout	Video	Q&A
21	Value from Data Breakout	Video	Q&A

* Please note: the video transcripts may include some errors and they are a temporary substitution until subtitled videos are available.

In addition to the materials provided, you can view other videos and helpful information to help you understand the Epic system at [Other useful resources and videos](#).

“Thank you for your patience as we determined an effective storage option for the videos without impact to our systems.” Kevin Conway, Senior encompass Executive support for Senior Responsible Owner and programme team.