

Our Impact; Delivering joined up Person Centred Care

- **Rapid Access Respiratory Clinic
Southern ICPs**

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#ICPchange



Aims of Rapid Access Respiratory Clinic

**As designed by the ICP South Respiratory
Multi disciplinary working group**

- **Improve patients journey**
- **Early Specialist treatment for patients with Long Term Respiratory Conditions (NICE)**
- **Provide safe and effective care**
- **Prevent hospital admissions**
- **Link between Community and Hospital Care**



One Stop Shop

- **Medical Consultant**
 - Assessment/Diagnosis
 - Further referral/review/return to GP
- **Specialist Nurse**
 - Assessment/Education
 - Liaison with community respiratory team
- **Physiotherapy**
 - Airway clearance/Education
 - Community Physio follow-up



So how did we do?

- Total number of patients seen = **156**
- Emergency Department Referrals avoided = **115**
- Hospital admissions avoided = **78**
- Bed days saved = **336**



Patient Feedback

“I received first class attention at the clinic. This was much preferable to going to A&E and being admitted. The nurses coming out to my home to give me antibiotics made me feel I was being well cared for”

“I was very pleased with service I received and appreciate how COPD team are there for me when I need them.”

Patient Experience

“My mother attended the new Rapid Response Respiratory Clinic in CAH today. My mother felt listened to, empowered and reassured. This new clinic is an excellent service, however it is the skills of the staff which make it so invaluable. In a time when the NHS and indeed the SHSCT is under pressure I was so impressed with the personal and detailed way my mother was assessed and the extensive tests carried out in such a warm and caring manner.”

“I hope this service is maintained. I found all the team were very helpful. Any other time I came to CAH with my chest I was admitted, this time I got to go home.”

“so much better than going to A&E”

Learning

- **Pilot successful**
 - Positive Patient experience and feedback
 - Staff were encouraged by their ability to make a significant difference through early intervention
 - Clearly demonstrated the need for a Home Intravenous Antibiotic service



Next steps

- **Plan**

- Transform this service and merge with an unscheduled care/ambulatory care service in Craigavon Area Hospital with Commissioner agreement
- Ambulatory Reform funding secured
- Due to financial pressures this funding has been reallocated as part of Southern Trust Efficiency Plan
- **Rapid Access Respiratory Clinic**
- **Future??**

